

I MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN
RESOLUTIONS

Resolution No.	Sponsor	Title	Date Intro	Date of Presentation	Date Adopted	Date Referred	Referred to	PUBLIC HEARING DATE	DATE AUTHORS REPORT FILED	NOTES
493-37 (COR)	Therese M. Terlaje	Relative to recognizing and congratulating Imelda Bumagat on the nomination of the Guam Hotel and Restaurant Association "2024 Most Valuable Housekeeper of the Year" Award; and to commend her contribution to our island's hospitality industry and Guam's visitors.	9/4/24 3:37 p.m.	9/8/24 7:00 p.m.						

I MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN
2024 (SECOND) Regular Session

Resolution No. 493-37 (COR)

Introduced by:

Therese M. Terlaje *TMT*

Relative to recognizing and congratulating Imelda Bumagat on the nomination of the Guam Hotel and Restaurant Association “2024 Most Valuable Housekeeper of the Year” Award; and to commend her contribution to our island’s hospitality industry and Guam’s visitors.

1 **BE IT RESOLVED BY THE COMMITTEE ON RULES OF *I***
2 ***MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN*:**

3 **WHEREAS**, it is the sense of *I Liheslaturan Guåhan* to recognize the
4 achievements of the dedicated professionals in our hospitality and tourism industry who
5 have committed themselves to serving our community with excellence, upholding the
6 highest standards, and contributing significantly to the well-being and satisfaction of
7 our people and visitors alike; and

8 **WHEREAS**, Guam’s hospitality and tourism industry is a cornerstone of the
9 island’s economy, welcoming visitors from around the world to experience the unique
10 beauty, culture, and warmth of the *CHamoru* people; and

11 **WHEREAS**, housekeepers in Guam’s hotels, resorts, and other tourist
12 accommodations play a crucial role in ensuring that visitors experience the highest
13 standards of cleanliness, comfort, and safety during their stay, thereby enhancing the
14 overall reputation of Guam as a premier travel destination; and

1 **WHEREAS**, the duties of housekeepers extend far beyond routine cleaning,
2 encompassing meticulous attention to detail, the maintenance of guest rooms and
3 common areas, the management of laundry services, and the provision of a welcoming
4 environment that reflects the spirit of hospitality for which Guam is known; and

5 **WHEREAS**, housekeepers often serve as the frontline ambassadors of Guam’s
6 hospitality industry, providing guests with a first impression of the island’s commitment
7 to excellence, and frequently going above and beyond to accommodate the diverse
8 needs and preferences of visitors; and

9 **WHEREAS**, the dedication and hard work of Guam’s housekeepers contribute
10 significantly to the success and sustainability of the island’s tourism sector, directly
11 impacting visitor satisfaction, repeat visitation, and positive word-of-mouth promotion
12 that drives economic growth; and

13 **WHEREAS**, housekeepers in Guam’s hospitality industry not only support the
14 visitor experience but also play an integral role in maintaining public health and safety
15 by adhering to rigorous sanitation protocols, especially in the wake of global health
16 challenges, thereby protecting both visitors and the local community; and

17 **WHEREAS**, the contributions of housekeepers extend beyond the confines of
18 their workplaces, as their efforts help to preserve the cleanliness and appeal of Guam’s
19 natural environment, ensuring that the island remains a pristine and attractive
20 destination for generations to come; and

21 **WHEREAS**, Imelda Bumagat has been an integral part of the Bayview Hotel
22 team since July 2018, consistently demonstrating the qualities of a dedicated and
23 exemplary Room Attendant; and

24 **WHEREAS**, Imelda’s punctuality and reliability have set a high standard within
25 the hotel, as she consistently arrives on time and willingly takes on additional shifts
26 when needed, showcasing her commitment to her role and to the team; and

1 **WHEREAS**, her meticulous attention to detail ensures that every room she
2 attends to is impeccably cleaned and prepared, consistently meeting the highest
3 standards of the Bayview Hotel and providing guests with a welcoming and comfortable
4 environment; and

5 **WHEREAS**, beyond her exceptional work ethic, Imelda is renowned for her
6 outstanding customer service skills, which create a warm and inviting atmosphere that
7 reflects positively on the establishment and enhances the overall guest experience; and

8 **WHEREAS**, Imelda’s professionalism extends to fostering a cooperative
9 environment where teamwork thrives, and her clear and effective communication with
10 both guests and coworkers further elevates the quality of service at Bayview Hotel; and

11 **WHEREAS**, her dedication, professionalism, and commitment to excellence
12 have earned her the admiration of her colleagues and the satisfaction of the hotel’s
13 guests, making her a deserving nominee for the "*2024 Most Valuable Housekeeper*"
14 award; now, therefore, be it

15 **RESOLVED**, that the Committee on Rules of *I Mina'trentai Siette Na*
16 *Liheslaturan Guåhan* does hereby, on behalf of the people of Guam, recognize and
17 congratulate Imelda Bumagat on the nomination of the Guam Hotel and Restaurant
18 Association “*2024 Most Valuable Housekeeper of the Year*” Award; and to commend
19 her contribution to our island’s hospitality industry and Guam’s visitors; and be it
20 further

21 **RESOLVED**, that the Speaker and the Chairperson of the Committee on Rules
22 certify, and the Legislative Secretary attest to, the adoption hereof, and that copies of
23 the same be thereafter transmitted to Imelda Bumagat; and to the Honorable Lourdes
24 A. Leon Guerrero, *I Maga'hågan Guåhan*.

**DULY AND REGULARLY ADOPTED BY THE COMMITTEE ON RULES OF
I MINA'TRENTAI SIETTE NA LIHESLATURAN GUÅHAN ON THE DAY
OF SEPTEMBER 2024.**